BC ENGLISHSCORE LTD'S BUG BOUNTY PROGRAM

This Bug Bounty Program is run by BC EnglishScore Ltd, a limited company registered in England and Wales with company number 11668751, which has its registered office at Scale Space, 58 Wood Lane, London, W12 7RZ, United Kingdom (trading as, and referred to hereinafter as "**EnglishScore**" or "**we**" or "**our**").

What is EnglishScore's Bug Bounty Program?

Our EnglishScore Bug Bounty Program allows us to recognise and reward bug bounty hunters and members of the EnglishScore community ("**Hunters**") for helping us find and address bugs in EnglishScores's protocols and software ("**Bugs**"), in accordance with the terms set out in this document. If you discover a Bug, we appreciate your cooperation in responsibly investigating and reporting it to us so that we can address it as soon as possible.

Eligibility to participate in EnglishScore's Bug Bounty Program:

To be eligible to participate in the EnglishScore Bug Bounty Program, you must not:
- be a resident of, or make your Submission (defined in "How to report a bug" below) from, a country against which the United Kingdom has issued export sanctions of other trade restrictions (e.g. Armenia, Azerbaijan, Belarus, Democratic Republic of Congo, Democratic People's Republic of Korea, Iran, Lebanon, Libya, Myanmar, Republic of Guinea, Syria, South Sudan, Sudan, Venezuela, Zimbabwe); and/or
- be in violation of any national, state or local law or regulation; and/or
- publicly disclose your findings and/or the contents of your Submission(s) in any way without EnglishScore's prior written approval.

If EnglishScore discovers that you do not meet any of the criteria above (or if you violate any of the Responsible investigation and reporting rules listed below), EnglishScore shall disqualify you from receiving any rewards.

What's an eligible Bug?

Generally speaking, any bug that poses a significant vulnerability, either to the soundness of protocols and protocol/implementation compliance to network security, to classical client security as well as security of cryptographic primitives, could be eligible for reward. In addition, security issues with certain services that EnglishScore offers are in scope as well. ***Please note that it's entirely at our discretion to decide whether a bug is significant enough to be eligible for reward.***

What's ineligible?

- Bugs which have already been submitted by another user or are already known to the EnglishScore team or have already been publicly disclosed;
- EnglishScore's development team, EnglishScore's employees and any other person employed in any way by EnglishScore, Blenheim Chalcot or any of the Blenheim Chalcot ventures, directly or indirectly, are not eligible for rewards;

- Anyone engaged by a user of the EnglishScore codebase to review or audit EnglishScore's code (which has been specifically developed for that user) in exchange for remuneration will not be eligible for rewards.

What's out of scope?

The following security issues are currently not in scope (please don't report them):

- Volumetric/Denial of Service vulnerabilities (i.e. simply overwhelming our service with a high volume of requests);
- TLS configuration weaknesses (e.g. "weak" cipher suite support, TLS1.0 support, sweet32 etc.);
- Reports indicating that our services do not fully align with "best practice" (e.g. missing security headers or suboptimal email-related configurations such as SPF, DMARC etc.);
- Issues surrounding the verification of email addresses used to create user accounts;
- Clickjacking vulnerabilities;
- Self XSS (i.e. where a user would need to be tricked into pasting code into their web browser);
- CSRF where the resulting impact is minimal;
- CRLF attacks where the resulting impact is minimal;
- Host header injection where the resulting impact is minimal;
- Network data enumeration techniques (e.g. banner grabbing, existence of publicly available server diagnostic pages);
- Reports of improper session management / session fixation vulnerabilities.

Responsible investigation and reporting rules

Responsible investigation and reporting includes, but is not limited to, the following rules:

- Don't violate the privacy of other users, or destroy data, etc.;
- Don't defraud or harm EnglishScore or its users during your research; you should make a good faith effort to not interrupt or degrade our services;
- Don't target our physical security measures, or attempt to use social engineering, spam, distributed denial of service (DDOS) attacks, etc.;
- Report the bug only to us and not to anyone else; and
- In general, please investigate and report bugs in a way that makes a reasonable, good faith effort not to be disruptive or harmful to us or our users. Otherwise your actions might be interpreted as an attack rather than an effort to be helpful.

Reward

EnglishScore's Bug Bounty Program rewards are at the sole and absolute discretion of EnglishScore.

- The reward for eligible bugs is a payment of up to £100.
- We may, at our sole and absolute discretion, pay more than £100 for particularly serious issues, i.e. that the identified issue could put a significant number of users at risk of severe damage, monetary or otherwise.
- Each bug will only be considered for a reward once.

How to report a bug

- Send your bug submission ("**Submission**") to security@englishscore.com, including the following information:
  - your name
  - description of the bug
  - attack scenario (if any)
  - components
  - reproduction
  - other details

- Try to include as much information in your report as you can, including a description of the bug, its potential impact, and steps for reproducing it or proof of concept.

- As the email subject, please use the following format: EnglishScore BUGBOUNTY_[SEVERITY LEVEL] (the severity level of the issue is discretional to your understanding of the submission).

Once the issue has been submitted, our team will review the information, assign a severity level (that may or may not be similar to your choice) and redirect this to a member of the EnglishScore Bug Bounty Program team, who will contact you with more details on the next steps.

EnglishScore's right to fully exploit Bug Submissions

As a condition of participation in EnglishScore's Bug Bounty Program, you hereby grant EnglishScore, and each of EnglishScore's subsidiaries, affiliates, successors and customers a perpetual, irrevocable, worldwide, royalty-free, fully paid-up, transferable, sublicensable (through multiple tiers) and non-exclusive license to use, reproduce, adapt, modify, publish, distribute, publicly perform, create derivative work from, make, use, sell, offer for sale, import and otherwise fully exercise and exploit all of your Submissions and all related intellectual property rights for any purpose. Further, you hereby waive, and irrevocably agree not to assert against EnglishScore, and each of EnglishScore's subsidiaries, affiliates, successors and customers, any and all claims of any nature arising out of any disclosure of a Submission.

Important legal information

EnglishScore's Bug Bounty Program is a discretionary rewards program for our active community to encourage and reward those who are helping to improve EnglishScore's software. It is not a competition. We can cancel the program at any time and rewards are at the sole discretion of EnglishScore. You are responsible for all taxes payable in connection with the receipt of any rewards. All rewards are subject to the laws of England and Wales. Finally, your testing must not violate any law or compromise any data that is not yours.

We will do our best to respond to your Submission as quickly as possible, keep you updated on the fix, and award a reward where appropriate. If you do your best to follow these EnglishScore Bug Bounty Program terms when discovering and disclosing a vulnerability, we will not consider your actions as an attack and we won't take any legal action against you.

LIMITATION OF LIABILITY

EnglishScore AND ITS OFFICERS, AFFILIATES, REPRESENTATIVES, CONTRACTORS AND EMPLOYEES SHALL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, LOSS OF DATA OR GOODWILL, SERVICE INTERRUPTION, COMPUTER DAMAGE OR SYSTEM FAILURE OR THE FAILURE TO PAY A REWARD, ARISING OUT OF OR IN CONNECTION WITH THE TERMS OF THIS BUG BOUNTY PROGRAM, WHETHER BASED ON WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), OR ANY OTHER LEGAL THEORY, AND WHETHER OR NOT SUCH PARTY HAS BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGE.

IN NO EVENT SHALL BC ENGLISHSCORE LTD'S TOTAL LIABILITY TO ANY HUNTER ARISING OUT OF OR IN CONNECTION WITH THE TERMS OF THIS BUG BOUNTY PROGRAM EXCEED AN AMOUNT OF £100.

Confidentiality

Any information you receive or collect about EnglishScore or its customers through the EnglishScore Bug Bounty Program ("**Confidential Information**") must be kept confidential and only be used in connection with the EnglishScore Bug Bounty Program. You may not use, disclose or distribute any such Confidential Information, including, but not limited to, any information regarding your Submissions and information you obtain when researching the EnglishScore products and services, without EnglishScore's prior written consent. The only exception to this obligation of confidentiality is that you may disclose the high-level details of your findings provided that you DO NOT disclose EnglishScore's name or details.

Governing law and jurisdiction

Any obligations arising out of or in connection with the EnglishScore Bug Bounty Program or its subject matter will be governed by and construed in accordance with the laws of England and Wales, and the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with the EnglishScore Bug Bounty Program.

Miscellaneous

This Agreement is not assignable or transferable by you except with EnglishScore's prior written consent. EnglishScore may transfer and assign any of its rights and obligations under this Agreement without consent. No agency, partnership, joint venture, or employment is created as a result of this Agreement and you do not have any authority of any kind to bind EnglishScore in any respect whatsoever.

Customer services

If you have a query or complaint about EnglishScore's Bug Bounty Program, please contact us using any of the following contact details below: security@englishscore.com.